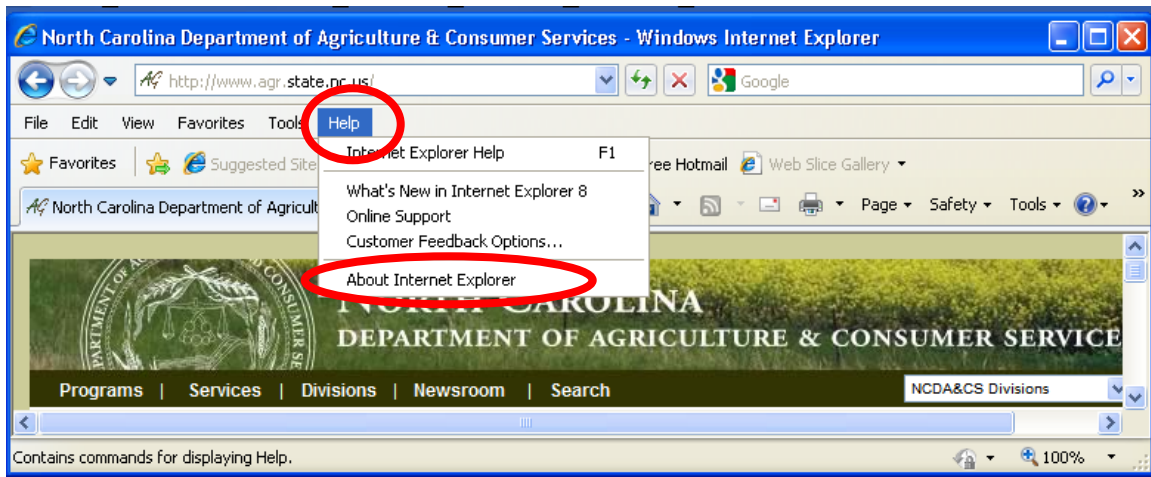


Adjusting IE8 browser settings so data entry columns don't overlap in PALS

Some clients using Internet Explorer 8 have experienced page-display problems in PALS. The problem is usually that columns overlap in the online sample information forms, making them difficult, or impossible, to fill out. The problem is most common with new computers or with existing computers that automatically update to a newer browser.

You can solve this problem by changing the browser settings.

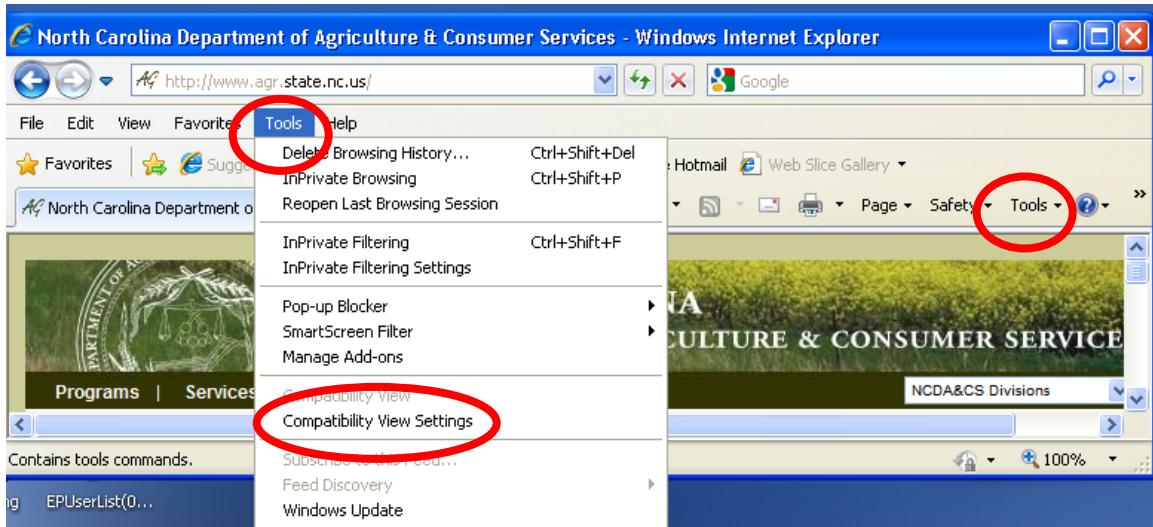
- (1) First find out if the browser is Internet Explorer 8 by clicking the “Help” button in the top menu:



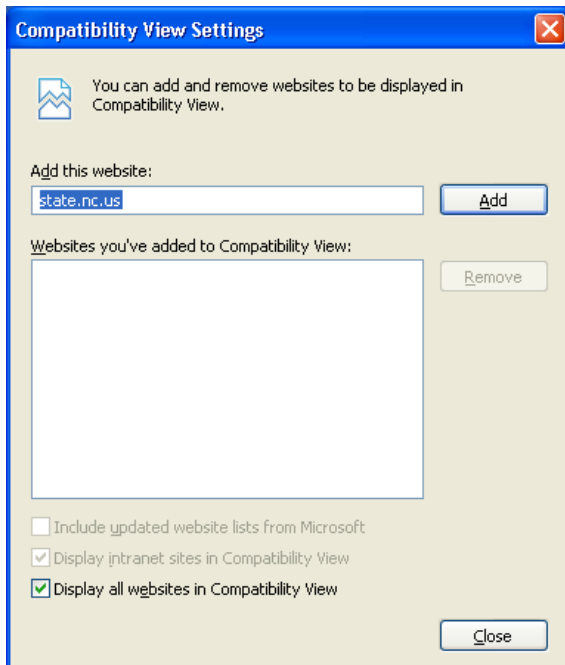
Then click “About Internet Explorer” to see if it is Version 8:



(2) If it is version 8, set “Compatibility View” as follows:
Click “Tools” on the top menu (or at the right side). There are two places to access the Tools menu:



Then, click the menu “Compatibility View Settings”. A popup window will be shown as follows:



Check the last check box “Display all websites in Compatibility View,” then click “Close.”

The above procedure should solve the problem of incorrect page formats for sample information submission.